

May 12, 2023

The State of Hawai'i's Office of Enterprise Technology Services (ETS) is requesting price quotes for the following license renewals for the Riverbed SteelCentral products listed below:

Part #	Description	Qty	Coverage Term (one year)
SteelCentral NetShark Appliance SCAN-06170			
1	MNT-LIC-SCAN-ASA-LG SteelCentral AppResponse 11 Application Stream Analysis Module, Large Appliances Support	2	June 22, 2023 to June 21, 2024
2	MNT-GLD-SCAN-06170 SCAN-06170 Gold Support	2	June 22, 2023 to June 21, 2024
4	MNT-PAP-LIC-USR-1 Packet Analyzer Plus Client software	2	June 22, 2023 to June 21, 2024
SteelCentral NetShark Appliance SCAN-SU (Storage Unit, 48TB for SteelCentral NetShark / AppResponse 11)			
1	MNT-GLD-SCAN-SU-48TB SCAN-SU-48TB Gold Support	4	June 22, 2023 to June 21, 2024

State of Hawaii Riverbed product serial numbers are as follows:

Serial Number:	Serial Number:
6170 LD5PG000F8C97	6170 LD5RK000F8C99
48TB LD8NR000F9A31	48TB LD8MU000F9A38
48TB LD8ST000F9A33	48TB LD8KY000F9A32

NOTE: All eligible vendor must be SLED authorized.

Riverbed Contact:

Kristine McKee

SLED Enterprise Account Executive | Riverbed Technology

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INSTRUCTIONS:

- Offer Deadline is **FRIDAY, May 19 at 2:00 PM (HST)**. Offers must be received by the deadline date, via HlePRO, or your offer may be disqualified.
- Offers must include:** 1) Quote Number, 2) Item or SKU Number, 3) Item Description, 4) Quantity, 5) Unit Price, 6) Subtotal, 7) Tax Rate, and 8) Total Price. The total price should include all applicable taxes, fees, charges, surcharges, shipping/handling, delivery, and any other charges associated with your quote. **Quotes must remain valid until June 30, 2023.**

**REQUESTOR: MICHAEL UCHIDA
STATE OF HAWAII
OFFICE OF ENTERPIRSE TECHNOLOGY SERVICES
1151 Punchbowl Street, B-20
Honolulu, HI 96813**

3. All documents (including quotes) must be submitted as an attachment with your offer on HlePRO. Only responses submitted through HlePRO shall be considered for award.
4. Offers that do not comply with the above requirements may be deemed non-responsive and may be disqualified.
5. The award is based on best value. Best value means the most advantageous offer determined by evaluating the comparing all relevant criteria in addition to price so that the offer meeting the overall combination that best services the agency is selected. These criteria may include, in addition to others, the total cost of ownership, performance history of the vendor, quality of goods, services, delivery and proposed technical performance.
6. Please note that this email request and your response does not automatically commit ETS to purchase the product(s) and/or services from your company.
7. ETS reserves the right, at any time and without cause, to modify, alter, amend, change, cancel, suspend or terminate this solicitation prior to issuing a purchase order.